

General terms and conditions for eigenland® events, meetings, seminars and certifications

Scope of application

The following General Terms and Conditions apply to all eigenland® events, meetings, seminars and certifications (hereinafter referred to as events) between us, Eigenland GmbH, and you as our contractual partner. The General Terms and Conditions apply exclusively to all contracts with entrepreneurs within the meaning of Section 14 of the German Civil Code (BGB), legal entities under public law or special funds under public law that participate in the events. Unless expressly agreed otherwise, we therefore assume that contracts concluded with us are for the respective business activity of the customer and not for private use.

Registration

Please register online via our website. Your registration is binding and will be booked by us in the order of receipt. If the event is already fully booked, we will contact you immediately, otherwise we will send you your registration confirmation.

The prices stated on the booking date apply. We will invoice the participation fees approx. 14 days before the start of the event, if necessary also after the event has started.

If, contrary to expectations, you are unable to attend an event, you have the following options:

- **Representation**

You can name a substitute at any time instead of the registered participant. You will not incur any additional costs.

- **Resignation**

You can withdraw from the contract at any time. However, this is only possible in writing, text form is sufficient. Please note that we charge the following processing fees:

- Cancellation up to 10 days before the start of the event: 50% of the participation fee plus VAT.
- Cancellation 9 days or more before the start of the event: the full participation fee plus VAT.

The full participation fee will also be charged in case of no-show of the registered participant.

Friendly note: In case of cancellation, please remember to cancel your hotel booking as well.

Change reservations

We are entitled to make necessary changes to the content, methodology and organization or deviations (e.g. due to changes in the law) before or during the event, insofar as these do not significantly change the benefit of the announced event for the participant and are thus reasonable for the participant. We are entitled to replace the scheduled speakers in case of need (e.g. illness, accident) with other persons equally qualified with regard to the announced topic.

Documents, Intellectual Property

The documents provided as part of the event are prepared to the best of our knowledge and belief. Liability and warranty for the correctness, topicality, completeness and quality of the contents are excluded.

We reserve all rights to the materials including the content embodied therein. No part of these materials may be reproduced and, in particular, may not be made available to third parties without our written permission. This also applies to the time after participation in the events.

Under no circumstances are you authorized to pass on to third parties the concept-theoretical principles which are taught within the events.

Photo and video recording

Photographs and/or videos may be taken of the participants in the classroom events. These recordings will only be made available to the participants of the event. Please note that these recordings may also be used for advertising purposes of Eigenland GmbH. If the recordings are to be used for advertising purposes, we will obtain your consent separately in advance of the event.

If you do not consent to your person being recorded, please contact the event organizer.

Cancellation of events

We reserve the right to cancel the event due to insufficient demand or number of participants or for other important reasons beyond our control (e.g. sudden illness of the speaker, force majeure). Any participation fees already paid by you will of course be refunded.

Further liability and compensation claims are excluded. Please also note this for hotel rooms booked by you as well as airline or train tickets.

Disclaimers

The following applies to all of the aforementioned exclusions of liability:

The exclusions of liability do not apply in the event of damage to life, limb or health. They also do not apply in case of intent or gross negligence on our part.

Furthermore, the aforementioned exclusions of liability shall not apply in the case of material contractual obligations (i.e. obligations whose breach endangers the performance of the contract) – in the case of such obligations, however, liability shall be limited to the foreseeable, direct average damage typical for the contract

Data protection

Insofar as personal data within the meaning of the DSGVO is processed in connection with the events, Eigenland GmbH will comply with the provisions of data protection law. We refer to our separate data protection declaration.

Place of jurisdiction and language version

The place of jurisdiction for all disputes arising from and on the basis of this contract is the principal place of business of Eigenland GmbH.

If an English version of these General Terms and Conditions is drawn up, the German language version shall always take precedence in the event of any doubt as to the interpretation of the contractual provisions.

Status: September 2022